|  |  |
| --- | --- |
| **Attendance percentage** | **Rating** |
| 100% | Outstanding |
| 96% to 99.9% | Good |
| 93% to 95.9% | Requires Improvement |
| 90% to 92.9% | Significant Concern |
| Below 90% | Serious Concern |

The Bill Cap Scheme - WaterSure runs for 12 months.

To get help through WaterSure you must be a **Severn Trent customer**,**have a water meter and receive eligible benefits.**

You must also have either:

* three or more children under 19 living with you whom you are receiving child benefit for, or
* a medical condition requiring the extra use of water

– Keep an eye on energy use through the house, especially in the kitchen:

* -Always make sure the washing machine and dish washer are full before using them
* -Use lower heat settings on these appliances and on your heating thermostat
* -Only boil as much water in the kettle as you need each time and don’t use larger pots on the hob than required
* Cover pans with a lid to keep the heat in.

You could get up to 70% off the average Severn Trent bill.

The Big Difference Scheme can offer a reduction of water bills to any Severn Trent customer with a**household income below £20,048.08.**

<https://www.stwater.co.uk/my-account/help-when-you-need-it/help-with-paying-your-bill/big-difference-scheme/>

Households with child dependants may be eligible for an additional income allowance in excess of this amount.

The Scheme will assess your household income when you apply, and that assessment will determine how big a reduction you're eligible for.

If your application is successful, you'll get a brand new payment plan. The Big Difference Scheme will design a payment plan especially for you which will include payments towards any outstanding debt on your account.

The scheme runs for 12 months at a time. You'll have to apply again at the end of each year-long period.



You could get £150 off your electricity bill for winter 2023 to 2024 under the

**Warm Home Discount Scheme.**

<https://www.gov.uk/check-if-youre-eligible-for-warm-home-discount>

The money is not paid to you - it’s a one-off discount applied to your electricity bill between early October 2023 and 31 March 2024.You will usually get the discount automatically if you are eligible. If you might be eligible, you will get a letter by early January 2024. If you use a payment card to top up at pay point you will be issued a voucher that can be exchanged for credit on your card.

If you do not get a letter and you think you are eligible, you must contact the Warm Home Discount Scheme before 29 February 2024.You may be able to get the discount on your gas bill instead if your supplier provides you with both gas and electricity and you are eligible. Contact your supplier to find out.

**Cold Weather Payment**

You will get a payment if the average temperature in your area is recorded as, or forecast to be, zero degrees Celsius or below over 7 consecutive days. You will get £25 for each 7 day period of very cold weather between 1 November 2023 and 31 March2024.

**8:25 am - Morning registration late code will be issued from 8:26 am (Code L)**

**1pm - Afternoon registration**

**3pm - End of the academy day**

**3.05pm – Extra Curricular Activities**

**Severn Trent –**

**Big difference Scheme**

**Save energy and money on bills**

**Utility Support**

**Foodbank**

**Contact details:**



**Alvaston Moor** Academy

**Winter**

**Welfare**

**Checklist**

**Miss Kelly John-Baptiste**

**Family Support Lead**

**Tel: 01332 576777**

**Absence Reporting Line (before 9am)**

[**Tel: 01332**](Tel:01332) **576749**

**Email: kjohnbaptiste@alvastonmoor.co.uk**

**Support is available please come and see us!**

**Food banks:** Derby city mission, 01332 460346,  option 2, The Hope Centre, 01332 341189, drop in on a Friday, 10.30 - 2pm - based on Curzon Street, Derby, pop up food bank, Doorways, 142 Osmaston Road, Allenton, Derby

**Osmaston and Allenton Children Centres offer food parcels** – Please be aware that when making a referral it must be sent by 3.30pm on Monday for the food parcel to be collected that week. Please call them on for 01332 956851 for further information